



## PROJECT APPLICATION QUESTIONNAIRE

|   |                |
|---|----------------|
| <b>Customer Name:</b>   | <b>Date:</b>   |
| <b>Contact:</b>   |                |
| <b>Tel:</b>   | <b>Cell:</b>   |
| <b>Fax:</b>   | <b>E-Mail:</b> |
| <b>Description of Unit(s) to be Coated:</b>                             |                |
| <b>Approximate Dimensions:</b>  |                |
| <b>What areas are to be coated (dimensions &amp; square feet or M2)</b> |                |
| <b>Type of Industry (plant):</b>  |                |
| <b>Location: Country/State/City;</b>                                    |                |
|   |                |
|   |                |

TO RECEIVE A PRODUCT RECOMMENDATION ALL QUESTIONS MUST BE ANSWERED  
**FOR A REPLY WITHIN 24 HOURS FAX TO 888-878-9593**

|  |
|--|
| <b>Briefly describe the situation:</b> |
|  |

**Answer the following as completely as possible:**

|    |  |
|----|--|
| 1  | Unit(s) New or Used (how long in service)?                           |
| 2  | If used (or new replacement) what is (was) the extent of the damage? |
| 3  | What is the apparent cause of the damage?                            |
| 4  | Over what period of time did the damage occur?                       |
| 5  | What is the substrate?   |
| 6  | What is the service environment?                                     |
| 6a | What is the operating temperature?                                   |



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|    |   |
|----|---|
| 6b | What is the chance of spiking temperature and at what temperature & duration?   |
| 6c | Include a complete list of chemicals involved including concentrations.   |
| 7  | Past History; What has the customer tried to correct the problem in the past?   |
| 7a | What success or failure did they have, especially with other epoxies or coatings? (if possible get material name (data sheets and MSDS), details of application, thickness, # coats ect.) |
| 7b | What are the details of any coating failure? (blistering, delamination, wear, softening, ect.)  |
| 8  | Have you seen the job?  |
| 9  | Do you have pictures to email ARCOR®?   |
| 10 | Can you email or fax drawings/plans to ARCOR®?  |
| 11 | Are there existing specifications for the coating or repair?  |
| 12 | Specify whether the job will be done by plant personnel, outside contractor or ARCOR® representative.   |
| 13 | Specify if the work is to be done in-house, plant shop, outside contractor shop or ARCOR® representative shop.  |
| 14 | What is the timeline of the project?  |
| 15 | What is the competitive situation?  |

**ARCOR®'s Proposed Solution/Recommendation:**